



City of Naples Utility Rates

Monthly Water Base Charge

City of Naples utility customers, both residential and commercial, are charged a bimonthly base charge, even if no meter is used. The rate is based on the meter size.

Meter Size	Bimonthly Base Charge
5/8"–3/4"	\$16.34
1.0"	40.40
1.5"	80.80
2.0"	129.30
3.0"	258.62
4.0"	404.12
6.0"	808.22
8.0"	1293.22

Monthly Water Consumption Charge

In addition to the bimonthly base charge, customers are also charged a bimonthly consumption charge (please see chart, below). This rate is based on meter sizes and the amount of water that is used. Customers with 1-inch meters who use from zero to 15,000 gallons are in Block 1. If their water usage increases from 15,000 to 75,000, then they move to Block 2. It is therefore most beneficial to use lowered amounts of water because the higher blocks are charged higher rates.

	Block 1 \$1.31 per 1,000	Block 2 \$2.29 per 1,000	Block 3 \$3.27 per 1,000	Block 4 \$3.92 per 1,000
5/8"–3/4"	0–15,000	15,001–30,000	30,001–45,000	Above 45,000
1.0"	0–38,000	38,001–75,000	75,001–112,500	Above 113,000
1.5"	0–75,000	75,001–150,000	150,001–225,000	Above 225,000
2.0"	0–120,000	120,001–240,000	240,001–360,000	Above 360,000
3.0"	0–240,000	240,001–480,000	480,001–720,000	Above 720,000
4.0"	0–375,000	375,001–750,000	750,001–1,125,000	Above 1,125,000
6.0"	0–750,000	750,001–1,500,000	1,500,001–2,250,000	Above 2,250,000

Monthly Sewer Service Charge

Bimonthly Sewer Service Charge		
Meter Size	Residential/ Multi-Family	Commercial
5/8"–3/4" (1)	\$ 34.36	\$32.30
1.0"	34.36	51.56
1.5"	34.36	85.96
2.0"	34.36	171.88
3.0"	34.36	275.02
4.0"	34.36	550.06
6.0"	34.36	859.48
8.0"	34.36	1718.94
Usage Charge (per 1,000 gal.)	\$3.59	\$3.59

Reclaimed (Irrigation) Water Rates

Reclaimed (irrigation) water has limited availability. Rates are currently being considered for a change.

Customer Class	Usage Rates/1,000 Gallons
General service	\$0.64
Governmental/institutional	0.64
Bulk users	0.39

Utility bills are distributed to customers every two months.
 Customers outside the city limits are subject to a 25 percent surcharge.
 Rates shown are effective 10/1/2011 unless otherwise noted.



Water Utility Charges

Water Charges

Unit		Bimonthly Charge
Single-Family Residential		\$24.78
Multi-Family Residential		\$24.78
Commercial, per average residential unit		\$24.78
Bad Check Fee	Amount of Check	
\$25	\$50	
\$30	\$51 to \$300	
\$40	\$300 or more	\$75
Hydrant Fees		
Deposit, per meter	\$1000	
Application Fee	\$100	
Fire Line or Fire Sprinkler	\$25 yearly	

Water Meter Testing

A fee to test a water meter

Penalty Fees

A 5 percent penalty assessed to utility accounts that are paid late

Reinstatement of Water Service

If service has been cut off or discontinued for nonpayment of current bills, service will be reinstated upon prompt payment of unpaid bills, plus a service fee of \$26. When reinstatement is performed outside of normal working hours, per customer request, the fee is \$35. Normal working hours are 8 a.m. to 5 p.m., Monday through Friday, excluding holidays.

Reinstatement of Water Service after More than 15 Days

If service has been discontinued for more than 15 days, by request or otherwise, the service line gate or curb stop may be locked in the off position or the meter removed from the premises. Reinstatement after more than 15 days may be performed outside of normal working hours, per customer request, the fee is \$135. Normal working hours are 8 a.m. to 5 p.m., Monday through Friday, excluding holidays.

Unpaid Checks

In the event of nonpayment, the rate is based on the amount of the unpaid check.

Hydrant Service

A \$1 per day fee for the hydrant meters after more than 90 days. The water rate is based on the hydrant water meter, including the base rate.

Waste Collection

The City of Naples provides solid waste collection based on an annual fee established by resolution and in the City Code Section 23.02 and the related Appendix. Commercial services need to review the City Code and contact the City directly for more information. However, the annual charge for residential property, per the City Code, is \$190.92.